



Stark County Campus

Frequently Asked Questions

Your Akron-Canton Regional Foodbank understands you may have questions as you navigate this transition. Please review the following FAQs to learn more about the Stark County Campus.

If after reviewing this information you still need assistance, please call the Network Partners and Programs department at 330.535.6900.

Should I pick up from the Stark County Campus?

If it's closer to you than the Main Campus (Akron), then yes, we recommend it. However, the choice is yours – Network Partners are not assigned a pickup location.

When can I start picking up at the Stark County Campus?

Monday, July 12th. This means, you can start scheduling appointments and placing orders for the Stark County Campus on Wednesday, July 7th.

How do I choose the Stark County Campus as my pickup location when scheduling my appointment and placing an order?

It's easy! There are two places you choose the Stark County Campus as your location:

1. Book Now – Choose *Canton* in the *Location* dropdown after logging in.
2. Order Entry – Choose your *Time* that includes *Canton* (i.e. "Canton 7:00 AM – 7:30 AM")

For more details, view our "How to Choose a Pickup Location" guide and video on the Agency Zone.

What is the address, phone number and hours for the Stark County Campus?

Address: 1365 Cherry Ave. NE, Canton 44714

Phone number: 330.535.6900

Distribution office phone number (add on to order, call if late, etc.): 330.777.7575

General hours: 8:00am-4:00pm Monday-Friday

Distribution hours: 7:00am-2:00pm Monday-Friday (Thursdays is 1:00pm)

Is the food/menu the same for the Stark County Campus?

Yes, the menu is exactly the same for both the Main Campus (Akron) and Stark County Campus.

Is there a MarketPlace at the Stark County Campus?

Yes, it will offer the same quality products as the Main Campus (Akron).

Is there an Add-On Board at the Stark County Campus?

Yes!

How do I switch my recurring appointment to the Stark County Campus?

Contact the Network Partners and Programs department at 330.535.6900.

Are the pickup guidelines at the Stark County Campus the same as the Main Campus (Akron)?

Yes, the pickup guidelines are the same for both locations, including:

- Arrive 5-10 minutes prior to appointment time
- Check in at the Distribution Office
- Appointments are 30 minutes long
- One representative per Network Partner in the MarketPlace

Is the order cut-off time the same for the Stark County Campus?

Yes, the new order cut-off time for both locations is: 11:30am *one* business day prior to your scheduled pickup appointment.

Can I tour the Stark County Campus?

Yes, we encourage all Network Partners to attend our 2021 Network Summit at the Stark County Campus on July 9th. To register, visit networksummit.org. If you are not available on July 9th, contact Network Partners and Programs to schedule a tour. Call 330.535.6900.

What Foodbank staff will be working at the Stark County Campus?

Approximately 14 Foodbank staff members will be working at the Stark County Campus.

- Distribution Office
 - Tammy Wassam, Distribution Office Specialist
twassam@acrfb.org | 330.777.7575
- Network Partners and Programs
 - *Linda Steinhebel*, Partnership Development Specialist
lsteinhebel@acrfb.org | 330.777.2303
 - *Nathan Kreis*, Manager, Network Partners and Programs
nkreis@acrfb.org | 330.436.3173
 - *Cody Stanley*, Manager, Direct Service Programs
cstanley@acrfb.org | 330.777.7576