Concerned your groceries won’t last the month?

OrderAhead is a fast, private and easy way to order free groceries online.

HOW IT WORKS

STEP 1
Select
Visit orderahead.org and select your pickup date and location.

STEP 2
Choose
Shop online and choose from a changing selection of groceries.

STEP 3
Claim
Register or log in, check out and visit the pickup site to claim your groceries.

BEFORE YOU BEGIN

Please note that OrderAhead has been specifically designed for neighbors in need who are routinely worried they might run out of groceries. Individuals can place one online order per week for grocery pick up. To learn more, check out OrderAhead.org.

NAVIGATING ORDERAHEAD.ORG

1 - Get started
Visit orderahead.org on your computer or mobile device. When prompted, enter your zip code or enable location services to find your nearby pickup locations.

2 - View locations
The map will display locations near you. If pickup times are available, the location will be highlighted in blue.

3 - See details
You can learn more about each location by clicking on More Info, including specific instructions about picking up food there.

4 - Select time
You can use the calendar and drop down menu to select a time to pick up your order.
To qualify for OrderAhead, you need to answer a few questions about your food needs.

Enter household info. In order to finalize registration and place your order, you need to answer all demographic questions.

Order confirmed When your order is placed, you will be redirected to a confirmation page. You will also receive a confirmation email.

Receive pickup alerts Depending on the messaging preferences you selected during registration, you will receive an email/text/phone call to tell you your order is ready.

OrderAhead is a partnership between the Akron-Canton Regional Foodbank and Feeding America. For questions, please contact cstanley@acrfb.org.

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