MarketPlace Reminders

When shopping the Foodbank’s MarketPlace, please be sure to follow the rules and procedures:

- Network partners must schedule an appointment, even if only planning to shop MarketPlace.
- Network partners must check in at the order desk prior to shopping MarketPlace.
- No more than TWO people from a network partner may be in the MarketPlace at any time and no more than ONE cart should be used at any time.
- Be courteous and polite to all other people in the MarketPlace.
- Please use the scale provided and weigh products by category.
- Print a receipt from the scale and place the correct product category sticker on the receipt.
- Network partners must check out at the order desk to sign an invoice before leaving the Foodbank.

Questions about shopping MarketPlace or other warehouse policies?
Ask Linda or Ryan at the order desk.

Help us find client stories!

The Akron-Canton Regional Foodbank is working on its annual report. We’d really like to highlight a former client of your hunger-relief program to show the positive impact of our collective network. If you know a former client who would be willing to share their story with us, please reach out to Raven Gayheart at 330.777.2317.
Connect Clients with United Way

Akron’s first Financial Empowerment Center has opened in the Kenmore neighborhood to provide free one-on-one financial counseling to individuals in Summit County.

It’s no secret that an individual’s finances dictate many areas of their lives. Whether it’s as simple as buying groceries, or as complex as financing a new vehicle, these decisions are ultimately influenced by a person’s current financial picture. If that picture isn’t in focus, people are more likely to fall victim to predatory lenders, scams, or more costly alternatives to make ends meet.

Through a partnership between United Way of Summit County and the City of Akron, the Financial Empowerment Center will address this issue by working one-on-one with area residents to help them create a budget, establish a savings plan, reduce debt, improve credit, and develop a healthy banking relationship. The counseling sessions are delivered by professionally trained financial coaches, completely confidential, and custom tailored to address each person’s financial goals and challenges.

Individuals can make an appointment with a financial coach by calling 330.685.9430 or submitting a request online at uwsummit.org/fec. For more information about the Financial Empowerment Center and ways United Way can partner with your organization to help your clients achieve greater financial stability, contact Angela Lowery at 330.685.9429 or alowery@uwsummit.org.

SNAP REFERRALS IN PANTRYTRAK

PantryTrak now makes it easier than ever to connect clients to SNAP benefits! If a food pantry uses PantryTrak, it’s simple!

Ask clients during the sign in process if they are receiving SNAP benefits. If they are not, ask if they would like a SNAP coordinator to call them and help them fill out an application on the phone. Click on a new tab called “referral” and submit the request to the Akron-Canton Regional Foodbank with just a few clicks. It’s a fast, simplified way to get a referral to the Foodbank in realtime!

To enable this feature, programs must complete a SNAP agreement and email snapreferral@acrfb.org.

Useful Tip: Web Browsers

Do you use Internet Explorer? Microsoft will no longer support Internet Explorer on most computer systems in 2018. As a result, we recommend using a more updated and better supported web browser like Chrome, Firefox, Safari or Microsoft Edge.

When using an outdated browser, you may have issues with speed, additional pages loading, or filling out online forms completely.

If you are struggling to use PantryTrak, sign up for trainings, fill out monthly reports online, or use the e-ordering system, check and update your web browser.

Questions? Contact Amber Levesque 330.777.1059 or alevesque@acrfb.org.

Having a SNAP agreement and consistently asking clients about SNAP meets one of the criterion of the Collaborative Partner level in the Network Partner Program.