Self-Schedule a Pantry Appointment How-to Guide & FAQs



Self-Scheduling allows you to make pantry appointments online. It's fast, easy, and available 24/7!

Questions? Call the Foodbank at (330) 535-6900.

Self-Schedule in 5 Easy Steps!

Step 1

Visit <u>akroncantonfoodbank.org/find-food</u>, type in your Zip Code and click Search.



Search by	city, zip, or fu	ıll address	
5	Miles	Y from	SEARCH
44311			Print Results Search List

Step 2

Scroll down below the map to view pantries and meal programs. To find a pantry offering self-scheduling, look for the red Book Now button. Read the Notes field below the address. If you are eligible, click Book Now.

The Salvation Army (Akron)	Pantry - 11 AM - 12:30 PM
1033 Bellows Ave., AKRON OH 44311 330-762-8481	Distance 0.69 Miles
Note: Bus line 13. Bus stop "Grant St & Morgan Ave" (ID 1106 & 1140). Call 2-1-1 to	BOOK NOW
request a required referral. Time slots operate as first come first serve. Pantry	
operates as a drive-thru. May receive assistance once every 30 days.	

Step 3

Review the location, day and time. Click

REGISTER NOW.	and then	CONTINUE AS GUEST
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Step 4

Follow the prompts by filling in your name, date of birth, gender, address, email, and number of family members (not including yourself). Then click Register.

Step 5

Your registration is complete once you see You're Registered

Frequently Asked Questions

How do I know if self-scheduling is an option?

Self-scheduling is an option when you see ROOKNOW next to a pantry listing. If the Book Now button is not available then either the pantry does not offer self-scheduling or, if the pantry does offer self-scheduling, the appointment slots are full for the selected day.

How is Self-Scheduling different than calling 211 to schedule an appointment? Self-Scheduling is available 24-hours a day without the need to make a phone call.

Can I make a same-day appointment?

Yes. When BOOK NOW is displayed, it is possible to make an appointment.

Can I make appointments for future dates?

Yes. To view future dates, scroll down the Need Food Page. If **BOOKNOW** is displayed, it is possible to make an appointment.

Can I use my mobile phone to make an appointment?

Yes. The Akron-Canton Regional Foodbank website is mobile and tablet friendly.

What information do I need to provide to make an appointment?

You must provide name, date of birth, gender, address, email, and number of family members when making an appointment. If you do not have an email address and/or phone number, you can choose "No Phone/Email Available".

Will I get an email or text confirmation of my appointment?

Email/text confirmation is not currently a feature. However, confirmation details are displayed under the green *You're Registered* text after completing your registration.

Am I guaranteed food if I make an appointment?

Prior to scheduling an appointment, please read the Notes section below the address (if applicable). The Notes section may contain eligibility guidelines. If you are eligible and schedule an appointment, the pantry will provide you food.

How often can I schedule an appointment at a pantry?

Each pantry creates their own guidelines related to the frequency of visits/appointments. This information is listed in the Notes section for each pantry.

Can someone else pick-up food on my behalf?

Yes but schedule the appointment under your name. Please ask the person picking up on your behalf to bring a proxy letter.

Do I still need to bring my ID if I schedule an appointment?

Yes.